

## SERVICE BULLETIN

 Product : :LCD monitor
 Bulletin No. : 02-C/M-E0069

 Model : GH17L,GH17E,GH17V~ (exclude GH17P)
 Bulletin Date : 06-May-02

 ECN Date : 06-May-02

**SUBJECT:** Before service to prevent Inverter failure problem.

Background: GH17 LCD monitor used BN44-00064A inverter from Mar.2002 to April.2002.

But BN44-00064A inverter can be fail because of high voltage discharge to trans coil.

Symptom of failure: Trans coil burnt, smoke => dim display or No video.

So, Samsung stop using 64A inverter from May.2002.

Other inverters used at GH17 model such as BN44-00041A,BN44-00060A,BN44-00029A have no problem.

Model name: S/M171S,171B,170S,760TFT,S/T71S

#### Solution Do Automatic upgrade service for all returned GH17 monitor to service center.

At first, check serial number and check inverter part number after opening back cover .

If inverter number is BN44-00064A(blue color), replace with BN44-00041A inverter.

- \* 64A inverter have 3 version (Blue, Yellow, Green tape around trans mounted on inverter board)
  - Blue tape: Replace.
  - Yellow or Green tape: No need to replace (improved version)

#### **Defective Range for each production factory**

Factory	64A inverter Range	Serial number	Remark(Serial number)		
Korea	Mar.01~April.26,2002	GH17H4LT300001~GH17H4NT414953	GH17H <u>4</u> LT <u>3</u> 00001		
Mexico	Mar.25~April.26,2002	GH17HCFT309484 ~ Apr.30,2002	→Production Month		
Malaysia	April.03~April.26,200	GH17HMFT400001~GH17HMFT40062	29 Factory		
UK	Mar.20~April.26,2002	GH17HJAT305369~GH17HJAT500001	4 : Korea J : UK V: China		
CHINA	Did not use 64A invert	er	C: Maxice M: Malaysia		

Sansung HQ will provide service inverters to all subsidiary.

If need more inverters, please contact to below person in HQ CS team.

- CJ Oh (Changejin Oh): cjo2000@samsung.co.kr

- MH Lim (Minho Lim): toonight@samsung.co.kr

#### **Application Date: May.01,2002**

						( Inte	rchangeabil	ity Code: * I.C )	
Location	OLD (bet	OLD (before) Parts			NEW (changed) Parts				
No.	SEC Code	Description		SEC Code		Description		I.C	
inverter board	BN44-00064A	Blue tape arou which mounted board	on inverter			4 Trans type			
Type	A type	B type	C type		<b>D</b> type	E type		<b>F</b> type	
Interchange	OLD Early	OLD —Early	OLD _E	arly OLD	<b></b> Early	Parts Addition	Par	rts deletion	
Type Code	(Parts) (Prod.)	(Parts) (Prod.)	(Parts) (Pa	rod.) (Parts	(Prod.)	(None New)	( C	old Del.)	
(* I.C )	NEWLate	NEW Late	NEW	Late NEW	Late				
Application         Reference ( )         Only Defected sets ( )         Whole sets ( ○ )									
Attachment	t Schematic Diagram ( ) Component Lay-out ( ) Exploded View ( )								
	Mechanica	Mechanical Diagram ( ) None ( )					)		
Product Month: Mar~April.2002 Seri			Seria	l No. (~ fr	om)				
Published by : CJ Oh Checked by : KK Kin			1	Approved	by : KS Yeo				

Revision (V8.1 : July 30, 1997) ... Customer Satisfaction Group

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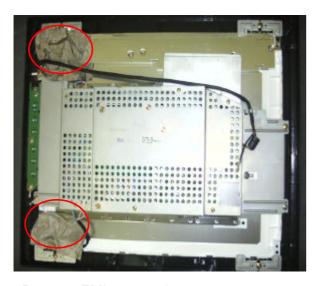
# Inverter replacing process.



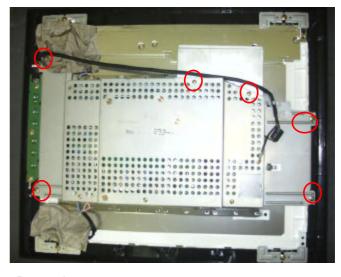
(Auto driver can damage plastic screw hole)



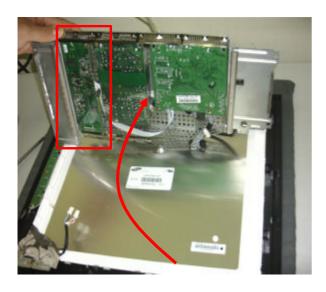
1. At first, remove signal cable with manual driver. 2. Remove back cover screw bolt (5 point) - 4 corner and center of bottom



3. Remove EMI tape and remove 6 screws.

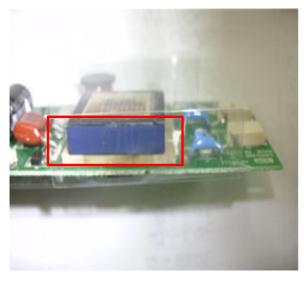


4. Removing screw: 4 coner screw + 2 screw at small bracket (right upper side) and disconnector inverter cable.

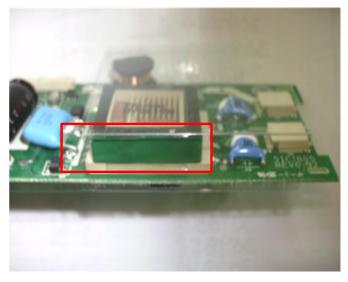


Check inverter whether its part number is BN44-00064A or not (-41A,29A,60A) In case of 64A, then check the tape color which around trans.

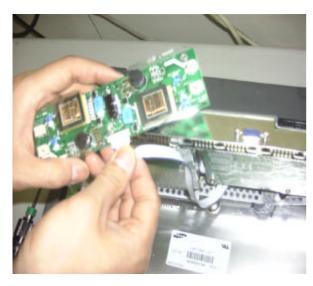
- -. Blue color => Replace with service inverter (BN44-00041A)
- -. Yellow or Green Color => Do not need to replace. (Improved version)



BN44-00064A INVERTER (OLD VERSION)
Blue tape => Replace with new inverter



BN44-00064A INVERTER (IMPROVED VERSION)
Yellow or geen tape => Do not need to replace.



Replace inverter carefully.



**BN44-00041A** (4 Trans)

**BN44-00064A** (2 Trans)

### **Inspection process**

- Connect signal generator or PC and check display quality.
- Before reassembl, check all connector to prevent poor connection.
- Check function key operation after replacement.
- Check gap of front cover and back cover all side.
- When taping work carefully cut the tape (sharp).
- Be carefull when removing, reconnecting connectors (fully insert until locking sound)
- When inputing monitor to Box, match serial number (set and Box.)